

Question/Concern About...	Contact
AB 540/California Dream Act/Undocumented students <i>Support and financial aid for immigrants & undocumented students</i>	Norma Salcedo , Dream Resource Coordinator (415) 405-3503, dreamers@sfsu.edu
Academic advising <i>Non-major degree requirements, remediation, undecided/returning students</i>	Tanya Chirapuntu , Director, Undergraduate Advising (415) 338-2101, advising.sfsu.edu/inquiry
Academic accommodations; accessibility <i>ADA/Section 504 advocacy/services for students & employees; consultations; assistance/service animals;</i>	Wendy Tobias , Director, Disability Programs & Resource Center (415) 338-2472, dprc@sfsu.edu
Admissions – graduate/professional programs <i>Admissions requirements, application procedures</i>	Sophie Clavier , Dean, Graduate Studies (415) 338-2234, gradstdy@sfsu.edu
Admissions – undergraduate programs <i>Admission requirements, application procedures</i>	Ed Carrigan , Director, Undergraduate Admissions (415) 338-6486, ugadmit@sfsu.edu
Alcohol & other drug education/prevention; other health issues <i>Reducing high-risk drinking & associated health risks; drug addiction/abuse</i>	Karen Boyce , Director, Health Promotion & Wellness (415) 338-1203, hpw@sfsu.edu
Associated Students <i>Student government, student-run programs & services, student center</i>	Horace Montgomery , Interim Executive Director, Associated Students (415) 338-1044, interimed@asi.sfsu.edu
Athletics – intercollegiate <i>Sports programs, athletic aid, game schedules, student-athlete eligibility</i>	Stephanie Shrieve-Hawkins , Director, Intercollegiate Athletics (415) 338-2218, mgrady@sfsu.edu
Basic needs <i>Case management for food & housing insecurity, HOPE Crisis Fund, etc.</i>	Dean-on-Call – available Monday thru Friday, 8 AM – 5 PM (415) 338-2032, dos@sfsu.edu
Behavior/conduct of students <i>Disruptive behavior, academic dishonesty, incivility, conduct violations</i>	Kelly Thibault , Interim Director, Office of Student Conduct (415) 405-3960, conduct@sfsu.edu
Bookstore <i>Textbooks, testing supplies, school apparel, etc.</i>	Cameron Casey , Store Manager, Campus Store (415) 338-2665, sfsu@bkstr.com
Career development services <i>Career exploration, job-search/interview preparation, resume writing, graduate/professional school planning, etc.</i>	Cori Miller , Associate Director, Career Services & Leadership Development (415) 338-1764, csld@sfsu.edu
Child care services	<ul style="list-style-type: none"> • Faculty & Staff: Anna Tobin-Wallis, Director, Children’s Campus (415) 405-4011, children@sfsu.edu • Students: Erica Almaguer, Director, Early Childhood Education Center (415) 338-2403, ecec@asi.sfsu.edu
Commencement/graduation <i>Application for graduation, commencement ceremonies</i>	<ul style="list-style-type: none"> • Application for Graduation: Heather Hall, Assistant Registrar, (415) 338-2350, records@sfsu.edu • Commencement Ceremony: Nicole Lange, Director, Special Events, (415) 405-4078, commence@sfsu.edu
Counseling & mental health services <i>Mental health care, psychological/psychiatric concerns, depression & suicide, healthy relationships, support groups, etc.</i>	Yolanda Gamboa , Assistant Director for Clinical Services, Counseling & Psychological Services (415) 338-2208, psyservs.sfsu.edu
Dean of Students <i>Student advocacy/support, basic needs, complaint resolution, etc.</i>	Shimina Harris , Interim Dean of Students (415) 338-3888, dos@sfsu.edu
Diversity, equity, inclusion & social justice <i>Educational programs, training and outreach to improve campus climate and promote equity/inclusion, inclusive of all identities and their intersection</i>	Manuel Pérez , Interim Assistant Vice President for Equity & Community Inclusion and Chief Diversity Officer, (415) 338-7290, equity@sfsu.edu
Discrimination, harassment & retaliation <i>Complaints/inquiries by students, employees, or 3rd parties due to any protected class (gender, race, religion, disability, sexual orientation, etc.)</i>	Katon Dalton , Manager, Equity Programs & Compliance (415) 338-2032, vpsaem@sfsu.edu
Early Start <i>Assistance with math & English college requirements</i>	Andrew Brosnan , Developmental Studies Director (415) 338-7156, abrosnan@sfsu.edu
Educational Opportunity Program (EOP) <i>Advising, tutoring, mentoring, workshops, summer bridge</i>	Oscar Gardea , Director, Educational Opportunity Program (415) 338-1646, eop@sfsu.edu
Fee payment (Bursar) <i>Tuition, fees, refunds, payment</i>	Eleanor Callado , University Bursar (415) 338-1281, bursar@sfsu.edu
Family Education Rights & Privacy Act (FERPA) <i>Privacy of student records, release of student records</i>	Rogelio Manaos , Interim University Registrar (415) 338-2350, records@sfsu.edu
Financial aid; scholarships <i>Grants, loans, State University Grants (SUG), scholarships, work-study, Pell</i>	Jimmie Wilder , Interim Director, Office of Student Financial aid (415) 338-7000, finaid@sfsu.edu

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Foster youth (Guardian Scholars) <i>Support services for current and former foster youth</i>	Xochitl Sanchez , Associate Director, Educational Opportunity Program (415) 405-0546, gsp@sfsu.edu
General Education <i>Baccalaureate degree requirements, degree pathways</i>	Lori Beth Way , Dean, Undergraduate Education & Academic Planning (415) 338-2206, uqs@sfsu.edu
Grades <i>Submitting grades, change of grades, etc.</i>	Rogelio Manaos , Interim University Registrar (415) 338-2350, records@sfsu.edu
Health – medical care services <i>Cold care, flu shots, immunizations, well-woman care, family planning</i>	Roger Elrod , Director, Student Health Services (415) 338-1251, shsdir@sfsu.edu
Housing, residential life & residential dining services <i>Residence hall applications, residential life programs, board plans, emergency housing</i>	<ul style="list-style-type: none"> • Philippe Cumia, Director, Student Housing, (415) 338-1067, housing@sfsu.edu • David Rourke, Director, Residential Life, (415) 405-2227, reslife@sfsu.edu
International students <i>Transition to US, SEVIS compliance, intercultural education</i>	Marilyn Jackson , Director, Office of International Programs (415) 338-1293, oiip@sfsu.edu
LGBTQ <i>Resources for lesbian/gay/bisexual/transgender issues, coming out, etc.</i>	Queer & Trans Resource Center, Associated Students (415) 338-2457, eros@asi.sfsu.edu
Library <i>Interlibrary loan, journals, library research skills</i>	Deborah Masters , University Librarian (415) 338-1854, library@sfsu.edu
New student programs, orientation, first-year experience <i>Transition to college services for new, transfer & freshmen students</i>	Chris Trudell , Manager, First-Year Experience (415) 338-2526, nsp@sfsu.edu
Parking & transportation <i>Transit services, parking, biking, visitor info, RideMatch/ZipCar, etc.</i>	Joy Manaos , Director of Operations & Finance, Division of Campus Safety (415) 338-1441, parking@sfsu.edu
Registration & transcripts <i>Add/drop, permission numbers, degree progress reports, transcripts, etc.</i>	Rogelio Manaos , Interim University Registrar (415) 338-2350, records@sfsu.edu
Recreation & intramural sports <i>Intramural sport programs, club sports, physical recreation, fitness, etc.</i>	Pam Su , Director, Campus Recreation (415) 405-9355, recsfsu.edu
Safety & security <i>Crime alerts, crime prevention, parking & transportation, campus safety, Clery reporting, CARE Escort Program, emergency response, etc.</i>	Jason Wu , Assistant Vice President for Campus Safety & Chief of Police <ul style="list-style-type: none"> • Non-emergencies: (415) 338-7200 (24-hour), upd@sfsu.edu • Emergencies: 911 on-campus phone, (415) 338-2222 off-campus phone
Service learning <i>Community service learning, internships, civic engagement</i>	Institute for Civic & Community Engagement (ICCE) (415) 338-6419, icce@sfsu.edu
Sexual assault/rape/domestic violence advocacy & support <i>Confidential assistance/advocacy and support for victims/survivors</i>	Stacy Peterson Manager, The SAFE Place (415) 338-2208, smpeterson@sfsu.edu
Sexual harassment/sexual violence policy & prevention <i>Reducing violence, Title IX compliance, CSU Executive Orders, etc.</i>	<ul style="list-style-type: none"> • For prevention: Karen Boyce, Director, Health Promotion & Wellness, (415) 338-1203, hpw@sfsu.edu • For policy: Luoluo Hong, Title IX Coordinator, (415) 338-2032, vpsaem@sfsu.edu
Student employment <i>Campus student employment, payroll, I-9 verification, etc.</i>	Melissa Landeros , Assistant to the Dean of Students (415) 338-3888, dos@sfsu.edu
Student life & student engagement <i>Clubs/organizations, student activities/events, leadership development, etc.</i>	Mia Reisweber , Interim Associate Director, Student Activities & Events, (415) 338-1761, sicc@sfsu.edu
Student outreach & recruitment <i>Campus tours, outreach to HS/community colleges, pre-admission advising</i>	Ree'shemah Thornton , Director, Student Outreach Services (415) 338-2355, outreach@sfsu.edu
Study abroad <i>International student exchange experiences</i>	Noah Kuchins , Assistant Director, Office of International Programs (415) 338-1293, studyabroad@sfsu.edu
Technology support <i>Email access, SF State Gateway, WI-FI access, computer support, iLearn</i>	<ul style="list-style-type: none"> • ITS Service Desk, (415) 338-1420, service@sfsu.edu • iLearn Help Desk, (415) 405-5555, ilearn@sfsu.edu
Testing – standardized <i>Standardized tests, ELM, EPT, GRE, GRE-Subjects, LSAT</i>	Cybele Lyle , Chief Testing Officer, Testing Services (415) 338-1341, testing@sfsu.edu
Tutoring <i>Skill-based tutoring across disciplines, supplemental instruction</i>	<ul style="list-style-type: none"> • Learning Assistance Center (LAC), (415) 338-1993, lac@sfsu.edu • Campus Academic Resource Program (CARP), (415) 405-0316, carp1@sfsu.edu
Veteran student services <i>Certification of educational benefits, academic support coordination, etc.</i>	Ben Yang , Veterans Certification Specialist (415) 338-2336, veterans@sfsu.edu
Women's advocacy, resources & support <i>Advocacy & programs on issues related to women & gender equity</i>	Women's Center, Associated Students (415) 338-2486, womencenter@asi.sfsu.edu

Last Reviewed: October 11, 2018 by the Office of the Vice President for Student Affairs & Enrollment Management