

Question/Concern About...	Contact
<b>AB 540/California Dream Act/Undocumented Students</b> <i>Support and financial aid for immigrants &amp; undocumented students</i>	<b>Griselda Madrigal</b> , Coordinator, Dream Resource Center <a href="mailto:drc@sfsu.edu">drc@sfsu.edu</a> <a href="https://drc.sfsu.edu/">https://drc.sfsu.edu/</a>
<b>Academic Advising – Undergraduate Students</b> <i>Degree planning for general education/major/minor, course selection, major/minor exploration, academic success strategies, referrals to faculty advising and student support services, and policy clarification/appeals</i>	<b>Undergraduate Advising Center</b> (415) 338-2101 <a href="mailto:uacadvising@sfsu.edu">uacadvising@sfsu.edu</a> <a href="https://advising.sfsu.edu/">https://advising.sfsu.edu/</a>
<b>Academic Accommodations; Accessibility</b> <i>ADA/Section 504 advocacy/services for students &amp; employees; consultations; assistance/service animals</i>	<b>Karen Pettus</b> , Interim Director, Disability Programs & Resource Center (415) 338-2472 <a href="mailto:dprc@sfsu.edu">dprc@sfsu.edu</a> <a href="https://access.sfsu.edu/">https://access.sfsu.edu/</a>
<b>Admissions – Admissions - Graduate Studies &amp; Career Development</b> <i>Admissions requirements, application procedures</i>	<b>Sophie Clavier</b> , Dean, Graduate Studies & Career Development (415) 338-2234 <a href="mailto:gradstudies@sfsu.edu">gradstudies@sfsu.edu</a> <a href="https://grad.sfsu.edu/">https://grad.sfsu.edu/</a>
<b>Admissions – Undergraduate Programs</b> <i>Admission requirements, application procedures</i>	<b>Camille Rieck-Armstrong</b> , Director, Undergraduate Admissions and Recruitment (415) 338-6486 <a href="mailto:ugadmit@sfsu.edu">ugadmit@sfsu.edu</a> <a href="https://future.sfsu.edu/admissions">https://future.sfsu.edu/admissions</a>
<b>Alcohol &amp; Other Drug Education/Prevention; Other Health Issues</b> <i>Reducing high-risk drinking &amp; associated health risks; drug addiction/abuse</i>	<b>Gator Health and Well-Being</b> (415) 338-1203 <a href="mailto:hpw@sfsu.edu">hpw@sfsu.edu</a> <a href="https://wellness.sfsu.edu/">https://wellness.sfsu.edu/</a>
<b>Alli Chat- An Artificial Intelligence enabled chat technology to support SF State students and a strategic tool for various enrollment related initiatives. It is accessible 24/7 via SMS text messaging and a webchat feature exists on select university websites including Financial Aid, Registrar, Advising, Housing, and New Student Programs that leverage its knowledge base for FAQ's. Certain limits apply.</b>	<b>Aaron Joshua Miller</b> , Special Projects & Strategic Initiatives Coordinator (415) 338-2163 <a href="mailto:aaronjoshuamiller@sfsu.edu">aaronjoshuamiller@sfsu.edu</a> <a href="https://em.sfsu.edu/alli-chat">https://em.sfsu.edu/alli-chat</a>
<b>Associated Students</b> <i>Student government, student-run programs &amp; services, student center</i>	<b>Alejandro Rios</b> , Executive Director, Associated Students (415) 338-1044 <a href="mailto:arios@asi.sfsu.edu">arios@asi.sfsu.edu</a> <a href="https://asi.sfsu.edu">https://asi.sfsu.edu</a>
<b>Athletics</b> <i>Sports programs, athletic aid, game schedules, student-athlete eligibility</i>	<b>Brandon Davis</b> , Director, Athletics 415-338-7565 <a href="mailto:brandondavis@sfsu.edu">brandondavis@sfsu.edu</a> <a href="https://sfstategators.com/">https://sfstategators.com/</a>
<b>Basic Needs –Case management for food &amp; housing insecurity, HOPE Crisis Fund, emergency grants etc.</b>	<b>Sara Flynn</b> , Interim Director of Basic Needs (415) 338-1203 <a href="mailto:basicneeds@sfsu.edu">basicneeds@sfsu.edu</a> <a href="https://basicneeds.sfsu.edu/">https://basicneeds.sfsu.edu/</a>
<b>Behavior/Student Conduct</b> <i>Disruptive behavior, academic dishonesty, incivility, conduct violations</i>	<b>Larry Birello</b> , Manager, Student Rights & Responsibilities (415) 338-2032 <a href="mailto:conduct@sfsu.edu">conduct@sfsu.edu</a> <a href="https://conduct.sfsu.edu/">https://conduct.sfsu.edu/</a>
<b>Bookstore</b> <i>Textbooks, testing supplies, school apparel, graduation regalia</i>	<b>Angelica Miranda</b> , Store Manager, Campus Store (415) 727-9203 <a href="mailto:sfsu@bkstr.com">sfsu@bkstr.com</a> <a href="https://www.bkstr.com/sanfranciscostatestore/home">https://www.bkstr.com/sanfranciscostatestore/home</a>
<b>Campus Case Management &amp; The Safe Place</b> <i>referrals for navigation, advocacy, support</i>	<b>Nour Loren</b> , Director of Campus Case Management & The Safe Place (415) 338-2032
<b>Career Development Services</b> <i>Career exploration, job-search/interview preparation, resume writing, graduate/professional school planning, etc.</i>	<b>Cori Miller</b> , Interim Director, Career Services & Leadership Development (415) 338-1764 <a href="mailto:career@sfsu.edu">career@sfsu.edu</a> <a href="https://csld.sfsu.edu/">https://csld.sfsu.edu/</a>
<b>Child Care Services</b>	<ul style="list-style-type: none"> <li><i>Faculty &amp; Staff:</i> <b>Melissa Castillo</b>, Interim Director, Children's Campus (415) 405-4011 <a href="mailto:children@sfsu.edu">children@sfsu.edu</a> <a href="https://childrenscampus.sfsu.edu/">https://childrenscampus.sfsu.edu/</a></li> <li><i>Students/Non-Students:</i> <b>Erica Almaguer</b>, Director, Early Childhood Education Center (Associated Students ECEC) (415) 338-2403 <a href="mailto:eccec@asi.sfsu.edu">eccec@asi.sfsu.edu</a> <a href="https://asi.sfsu.edu/early-childhood-education-center">https://asi.sfsu.edu/early-childhood-education-center</a></li> </ul>
<b>Commencement/Graduation</b> <i>Application for graduation, commencement ceremonies</i>	<ul style="list-style-type: none"> <li><i>Application for Graduation:</i> <b>Aaron Jiatt</b>, Associate Registrar (415) 338-2350 <a href="mailto:regweb@sfsu.edu">regweb@sfsu.edu</a> <a href="https://registrar.sfsu.edu/">https://registrar.sfsu.edu/</a></li> <li><i>Commencement Ceremony:</i> <b>Nicole Lange</b>, Associate Vice President, Alumni Relations &amp; Univ. Engagement (415) 405-4078 <a href="mailto:commence@sfsu.edu">commence@sfsu.edu</a> <a href="https://commencement.sfsu.edu/">https://commencement.sfsu.edu/</a></li> </ul>
<b>Counseling &amp; Mental Health Services</b> <i>Mental health care, psychological/psychiatric concerns, support groups, etc.</i>	<b>Stephen Chen</b> , Director, Counseling & Psychological Services (415) 338-2208 <a href="mailto:caps@sfsu.edu">caps@sfsu.edu</a> <a href="https://caps.sfsu.edu/">https://caps.sfsu.edu/</a>

<b>Dean of Students and Community Inclusion</b> <i>Student advocacy/support, navigating campus, complaint resolution, etc.</i>	<b>Frederick Smith</b> , Senior Associate Vice President, <b>Dean of Students and Community Inclusion</b> (415) 338-2032 <a href="mailto:dos@sfsu.edu">dos@sfsu.edu</a> <a href="https://dos.sfsu.edu/">https://dos.sfsu.edu/</a>
<b>Gator Smart Start</b> <i>Guidance and support for students taking Quantitative Reasoning/Math &amp; Written English Communication requirements</i>	<b>Michelle Kalus</b> , <b>Lead Academic Counselor</b> , Gator Smart Start (415) 405-0435 <a href="mailto:gatorsmartstart@sfsu.edu">gatorsmartstart@sfsu.edu</a> <a href="https://gatorsmartstart.sfsu.edu/">https://gatorsmartstart.sfsu.edu/</a>
<b>Educational Opportunity &amp; Pathway Programs (EOPP)</b> <i>Support services for historically under-served low income &amp; 1st generation participants</i>	<b>Oscar Gardea</b> , Director, Educational Opportunity & Pathway Programs (415) 338-1085 <a href="mailto:eop@sfsu.edu">eop@sfsu.edu</a> <a href="https://eop.sfsu.edu/">https://eop.sfsu.edu/</a>
<b>Fee Payment (Bursar)</b> <i>Tuition, fees, refunds, payment</i>	<b>Jackie Green</b> , University Bursar (415) 338-1281 <a href="mailto:service@sfsu.edu">service@sfsu.edu</a> <a href="https://bursar.sfsu.edu/">https://bursar.sfsu.edu/</a>
<b>Family Education Rights &amp; Privacy Act (FERPA)</b> <i>Privacy of student records, release of student records</i>	<b>Mari Chris Evans</b> , University Registrar (415) 338-2350 <a href="mailto:records@sfsu.edu">records@sfsu.edu</a> <a href="https://registrar.sfsu.edu/">https://registrar.sfsu.edu/</a>
<b>Financial Aid; Scholarships</b> <i>Grants, loans, State University Grants (SUG), scholarships, work-study, Pell</i>	<b>Denise Peña</b> , Director, Office of Student Financial Aid (415) 338-7000 <a href="mailto:finaid@sfsu.edu">finaid@sfsu.edu</a> <a href="https://financialaid.sfsu.edu">https://financialaid.sfsu.edu</a>
<b>Foster Youth (Guardian Scholars)</b> <i>Support services for current and former foster youth participants</i>	<b>Xochitl Sanchez</b> , Associate Director, Educational Opportunity & Pathway Programs (415) 405-0546 <a href="mailto:gsp@sfsu.edu">gsp@sfsu.edu</a> <a href="https://gsp.sfsu.edu/">https://gsp.sfsu.edu/</a>
<b>Grades</b> <i>Submitting grades, change of grades, etc.</i>	<b>Mari Chris Evans</b> , University Registrar (415) 338-2350 <a href="mailto:records@sfsu.edu">records@sfsu.edu</a> <a href="https://registrar.sfsu.edu/">https://registrar.sfsu.edu/</a>
<b>Student Health Services</b> <i>Cold care, flu shots, immunizations, well-woman care, family planning</i>	Student Health Services (415) 338-1251 <a href="mailto:myhealth@sfsu.edu">myhealth@sfsu.edu</a> <a href="https://health.sfsu.edu/">https://health.sfsu.edu/</a>
<b>Hope Crisis Fund</b> <i>Emergency funding and support for students experiencing a finite financial crisis</i>	<b>Mia Reisweber</b> , Interim Associate Dean of Students • (415) 330-2032 <a href="mailto:mreisweber@sfsu.edu">mreisweber@sfsu.edu</a> .
<b>Housing, Residential Life &amp; Residential Dining Services</b> <i>Residence hall applications, residential life programs, board plans</i>	<b>Jeny Patiño</b> , Associate Vice President, <b>Housing, Dining &amp; Conference Services</b> (415) 338-1067 <a href="mailto:housing@sfsu.edu">housing@sfsu.edu</a> <a href="https://housing.sfsu.edu">https://housing.sfsu.edu</a>  <b>David Rourke</b> , Associate Dean of Students/Director of Residential Life (415) 405-2227 <a href="mailto:reslife@sfsu.edu">reslife@sfsu.edu</a> <a href="https://reslife.sfsu.edu/">https://reslife.sfsu.edu/</a>
<b>International Students</b> Services for students on F1 and J1 visas including: <i>transition to US, SEVIS compliance, University navigation, intercultural education</i>	<b>Marilyn Jackson</b> , Assistant Vice President, International Education (415) 338-1293 <a href="mailto:international@sfsu.edu">international@sfsu.edu</a> - <a href="https://international.sfsu.edu/">https://international.sfsu.edu/</a>
<b>LGBTQ+</b> <i>Resources for lesbian/gay/bisexual/transgender issues, coming out, etc.</i>	• <b>Queer &amp; Trans Resource Center, Associated Students</b> (415) 338-2032 <a href="mailto:qtrc@asi.sfsu.edu">qtrc@asi.sfsu.edu</a> <a href="https://asi.sfsu.edu/queer-trans-resource-center/">https://asi.sfsu.edu/queer-trans-resource-center/</a> • <b>Frederick Smith</b> , Equity & Community Inclusion, Student Life (415) 338-2032 <a href="mailto:equity@sfsu.edu">equity@sfsu.edu</a>
<b>Library</b> <i>Interlibrary loan, journals, library research skills</i>	<b>Christy Stevens</b> , Interim University Librarian (415) 338-1854 <a href="mailto:library@sfsu.edu">library@sfsu.edu</a> <a href="https://library.sfsu.edu/">https://library.sfsu.edu/</a>
<b>New Student/Family Programs, Orientation, First-Year Experience</b> <i>Transition to college services for new, transfer &amp; freshmen students</i>	<b>Chris Trudell</b> , Assistant Dean of Students (415) 338-3060 <a href="mailto:nsp@sfsu.edu">nsp@sfsu.edu</a> <a href="https://newstudentprograms.sfsu.edu/">https://newstudentprograms.sfsu.edu/</a>
<b>OneCard Student ID/Gator Pass Transit</b> <i>Gator dollars/Flex dollar transactions, Student Transit Pass, ID card function support and card replacement</i>	<b>Jimmy Liu</b> , Senior OneCard Lead (415) 338-1921 <a href="mailto:onecard@sfsu.edu">onecard@sfsu.edu</a> <a href="https://onecard.sfsu.edu">https://onecard.sfsu.edu</a>
<b>Parking &amp; Transportation</b> <i>Transit services, parking, biking, visitor info, RideMatch/ZipCar, etc.</i>	<b>Joy Manaois</b> , Director of Operations & Finance, Division of Campus Safety (415) 338-1441 <a href="mailto:parking@sfsu.edu">parking@sfsu.edu</a> <a href="https://parking.sfsu.edu/">https://parking.sfsu.edu/</a>
<b>Registration &amp; Transcripts</b> <i>Add/drop, permission numbers, degree progress reports, transcripts, etc.</i>	<b>Mari Chris Evans</b> , University Registrar (415) 338-2350 <a href="mailto:records@sfsu.edu">records@sfsu.edu</a> <a href="https://registrar.sfsu.edu/">https://registrar.sfsu.edu/</a>
<b>Mashouf Wellness Center, Sports, Fitness, Recreation</b> <i>Intramural sport programs, club sports, physical recreation, fitness, etc.</i>	<b>Demont Oliver</b> , Director, Campus Recreation (415) 405-9355 <a href="mailto:recfsu@sfsu.edu">recfsu@sfsu.edu</a> <a href="https://campusrec.sfsu.edu/">https://campusrec.sfsu.edu/</a>
<b>The Safe Place</b> <i>Confidential advocacy and support for students experiencing gender-based violence, sexual assault, intimate partner violence, stalking, and sexual harassment</i>	<b>Nour Loren</b> , Director of Campus Case Management and the Safe Place (415) 694-3825. <a href="mailto:safeplace@sfsu.edu">safeplace@sfsu.edu</a> .
<b>Safety &amp; Security</b> <i>Crime alerts, crime prevention, parking &amp; transportation, campus safety. Clery reporting, Safewalk Safety Escort Program, emergency response, etc.</i>	<b>Reggie Parson</b> , Asst. Vice President for Campus Safety & Chief of Police <a href="https://upd.sfsu.edu/">https://upd.sfsu.edu/</a> • <b>Non-Emergencies:</b> (415) 338-7200 (24-hour), <a href="mailto:upd@sfsu.edu">upd@sfsu.edu</a> • <b>Emergencies:</b> 911 on-campus phone, (415) 338-2222 off-campus phone
<b>Service Learning</b> <i>Community service learning, internships, civic engagement</i>	<b>Institute for Civic &amp; Community Engagement (ICCE)</b> (415) 338-6419 <a href="mailto:icce@sfsu.edu">icce@sfsu.edu</a> <a href="https://icce.sfsu.edu/">https://icce.sfsu.edu/</a>
<b>Sexual Assault/Rape/Domestic Violence Advocacy &amp; Support</b> <i>Confidential assistance/advocacy and support for victims/survivors</i>	<b>Nour Loren</b> , Director of Case Management and the SAFE Place (415) 694-3825 <a href="mailto:safeplace@sfsu.edu">safeplace@sfsu.edu</a> <a href="https://dos.sfsu.edu/safeplace">https://dos.sfsu.edu/safeplace</a>

<p><b>Sexual Harassment/Sexual Violence Policy &amp; Prevention</b> <i>Reducing violence, Title IX compliance, CSU Executive Orders, etc.</i></p>	<ul style="list-style-type: none"> <li>• For Students, Employees, and Third Parties: <b>Anna Titus</b>, Assistant Vice President, Title IX and DHR (415) 338-2032 <a href="mailto:equityprograms@sfsu.edu">equityprograms@sfsu.edu</a> <a href="https://titleix.sfsu.edu">https://titleix.sfsu.edu</a></li> <li>• For Prevention (415) 338-1203 <a href="mailto:hpw@sfsu.edu">hpw@sfsu.edu</a> <a href="https://wellness.sfsu.edu/">https://wellness.sfsu.edu/</a></li> </ul>
<p><b>Student Employment/I-9 Verification</b></p>	<p><b>Department of Campus Safety</b> <a href="mailto:student_i-9@sfsu.edu">student_i-9@sfsu.edu</a> <a href="https://upd.sfsu.edu/student-i-9-verification">https://upd.sfsu.edu/student-i-9-verification</a></p>
<p><b>Student Life &amp; Student Engagement</b> <i>Clubs/organizations, student activities/events, leadership development, etc.</i></p>	<p><b>Chris Trudell</b>, Assistant Dean of Students 415-565-9834 <a href="mailto:activities@sfsu.edu">activities@sfsu.edu</a> <a href="https://activities.sfsu.edu/">https://activities.sfsu.edu/</a></p>
<p><b>Student Outreach &amp; Recruitment</b> <i>Campus tours, outreach to HS/community colleges, pre-admission advising</i></p>	<p><b>Undergraduate Admissions &amp; Recruitment</b> (415) 338-2355 <a href="mailto:outreach@sfsu.edu">outreach@sfsu.edu</a> <a href="https://future.sfsu.edu/admissions">https://future.sfsu.edu/admissions</a></p>
<p><b>Study Abroad</b> <i>Programs for SF State students to study in other countries.</i></p>	<p><b>Janelle Waldrep</b>, -- Lead Study Abroad/Outbound Exchange Officer (415) 338-1293 <a href="mailto:studyabroad@sfsu.edu">studyabroad@sfsu.edu</a> <a href="https://international.sfsu.edu/studyabroad">https://international.sfsu.edu/studyabroad</a></p>
<p><b>Technology Support</b> <i>Email access, SF State Gateway, WI-FI access, computer support, Canvas/iLearn</i></p>	<ul style="list-style-type: none"> <li>• <b>ITS Service Desk</b>, (415) 338-1420 <a href="mailto:service@sfsu.edu">service@sfsu.edu</a></li> <li>• <b>Academic Technology Services</b>, (415) 405-5555 <a href="mailto:at@sfsu.edu">at@sfsu.edu</a> <a href="https://its.sfsu.edu/">https://its.sfsu.edu/</a></li> </ul>
<p><b>Title IX, Discrimination, Harassment, and related Retaliation</b> <i>The Title IX and DHR office receives and responds to reports of protected status Discrimination and Harassment and Sexual Misconduct and related Retaliation. The Title IX and DHR office provides resources and supportive measures to those impacted and offers various options to address prohibited conduct.</i></p>	<p><b>Anna Titus</b>, Assistant Vice President, Title IX and DHR (415) 338-3892 <a href="mailto:equityprograms@sfsu.edu">equityprograms@sfsu.edu</a> <a href="https://titleix.sfsu.edu">https://titleix.sfsu.edu</a></p>
<p><b>Tutoring and Academic Support Center</b> <i>Skill-based tutoring across disciplines</i></p>	<p><b>Tutoring and Access Support Center</b> (415) 405-5516 <a href="mailto:tutoring@sfsu.edu">tutoring@sfsu.edu</a> <a href="https://tutoring.sfsu.edu/">https://tutoring.sfsu.edu/</a></p>
<p><b>Veteran Student Services</b> <i>Certification of educational benefits, academic support coordination, etc.</i></p>	<p><b>Mari Chris Evans</b>, University Registrar (415) 338-2336 <a href="mailto:veterans@sfsu.edu">veterans@sfsu.edu</a> <a href="https://veterans.sfsu.edu/">https://veterans.sfsu.edu/</a></p>
<p><b>Women's Advocacy, Resources &amp; Support</b> <i>Advocacy &amp; programs on issues related to women &amp; gender equity</i></p>	<p><b>Women's Center, Associated Students</b> (415) 338-2486 <a href="mailto:womencenter@asi.sfsu.edu">womencenter@asi.sfsu.edu</a> <a href="https://asi.sfsu.edu/womens-center/">https://asi.sfsu.edu/womens-center/</a></p>