



Question/Concern About...	Contact
<b>AB 540/California Dream Act/Undocumented Students</b> <i>Support and financial aid for immigrants &amp; undocumented students</i>	<b>Griselda Madrigal</b> , Coordinator, Dream Resource Center <a href="mailto:drc@sfsu.edu">drc@sfsu.edu</a> <a href="https://drc.sfsu.edu/">https://drc.sfsu.edu/</a>
<b>Academic Advising</b> <i>Non-major degree requirements, undecided and returning students</i> <i>Undergraduate Advising Center- First Time Freshman Transfer Students</i>	<b>Yunny Yip</b> , Director, Undergraduate Advising Center Advising Hub Website: <a href="https://advisinghub.sfsu.edu/">https://advisinghub.sfsu.edu/</a> Undergraduate Advising Center Website: <a href="https://advising.sfsu.edu/">https://advising.sfsu.edu/</a>
<b>Academic Accommodations; Accessibility</b> <i>ADA/Section 504 advocacy/services for students &amp; employees;</i> <i>consultations; assistance/service animals</i>	<b>Nicole Redding</b> , Director, Disability Programs & Resource Center (415) 338-2472 <a href="mailto:dprc@sfsu.edu">dprc@sfsu.edu</a> <a href="https://access.sfsu.edu/">https://access.sfsu.edu/</a>
<b>Admissions – Graduate/Professional Programs</b> <i>Admissions requirements, application procedures</i>	<b>Sophie Clavier</b> , Dean, Graduate Studies & Career Pathways (415) 338-2234 <a href="mailto:gradstudies@sfsu.edu">gradstudies@sfsu.edu</a> <a href="https://grad.sfsu.edu/">https://grad.sfsu.edu/</a>
<b>Admissions – Undergraduate Programs</b> <i>Admission requirements, application procedures</i>	<b>Camille Rieck-Armstrong</b> , Director, Undergraduate Admissions and Recruitment (415) 338-6486 <a href="mailto:ugadmit@sfsu.edu">ugadmit@sfsu.edu</a> <a href="https://future.sfsu.edu/admissions">https://future.sfsu.edu/admissions</a>
<b>Alcohol &amp; Other Drug Education/Prevention; Other Health Issues</b> <i>Reducing high-risk drinking &amp; associated health risks; drug</i> <i>addiction/abuse</i>	<b>Karen Boyce</b> , Director, Health Promotion & Wellness (415) 338-1203 <a href="mailto:hpw@sfsu.edu">hpw@sfsu.edu</a> <a href="https://wellness.sfsu.edu/">https://wellness.sfsu.edu/</a>
<b>Associated Students</b> <i>Student government, student-run programs &amp; services, student center</i>	<b>Alejandro Rios</b> , Interim Executive Director, Associated Students (415) 338-1044 <a href="mailto:alejandro@asi.sfsu.edu">alejandro@asi.sfsu.edu</a> <a href="https://asi.sfsu.edu">https://asi.sfsu.edu</a>
<b>Athletics – Intercollegiate</b> <i>Sports programs, athletic aid, game schedules, student-athlete eligibility</i>	<b>Stephanie Shrieve-Hawkins</b> , Director, Intercollegiate Athletics (415) 338-2218 <a href="mailto:shrieve@sfsu.edu">shrieve@sfsu.edu</a> <a href="https://sfstategators.com/">https://sfstategators.com/</a>
<b>Basic Needs – Food+Shelter+Success</b> <i>Case management for food &amp; housing insecurity, HOPE Crisis Fund, etc.</i>	<b>Christopher Lujan</b> , Director, Food+Shelter+Success (415) 338-1203 <a href="mailto:basicneeds@sfsu.edu">basicneeds@sfsu.edu</a> <a href="https://basicneeds.sfsu.edu/">https://basicneeds.sfsu.edu/</a>
<b>Behavior/Student Conduct</b> <i>Disruptive behavior, academic dishonesty, incivility, conduct violations</i>	<b>Larry Birello</b> , Manager, Student Rights & Responsibilities (415) 338-2032 <a href="mailto:conduct@sfsu.edu">conduct@sfsu.edu</a> <a href="https://conduct.sfsu.edu/">https://conduct.sfsu.edu/</a>
<b>Bookstore</b> <i>Textbooks, testing supplies, school apparel, graduation regalia</i>	<b>Angelica Miranda</b> , Store Manager, Campus Store (415) 727-9203 <a href="mailto:sfsu@bkstr.com">sfsu@bkstr.com</a> <a href="https://www.bkstr.com/sanfranciscostatetore/home">https://www.bkstr.com/sanfranciscostatetore/home</a>
<b>Career Development Services</b> <i>Career exploration, job-search/interview preparation, resume writing,</i> <i>graduate/professional school planning, etc.</i>	<b>Cori Miller</b> , Interim Director, Career Services & Leadership Development (415) 338-1764 <a href="mailto:career@sfsu.edu">career@sfsu.edu</a> <a href="https://cslsd.sfsu.edu/">https://cslsd.sfsu.edu/</a>
<b>Child Care Services</b>	<ul style="list-style-type: none"> <li>• <b>Faculty &amp; Staff: Itza Gonzalez</b>, Director, Children's Campus (415) 405-4011 <a href="mailto:children@sfsu.edu">children@sfsu.edu</a> <a href="https://childrenscampus.sfsu.edu/">https://childrenscampus.sfsu.edu/</a></li> <li>• <b>Students/Non-Students: Erica Almaguer</b>, Director, Early Childhood Education Center (Associated Students ECEC) (415) 338-2403 <a href="mailto:ecec@asi.sfsu.edu">ecec@asi.sfsu.edu</a> <a href="https://asi.sfsu.edu/early-childhood-education-center">https://asi.sfsu.edu/early-childhood-education-center</a></li> </ul>
<b>Commencement/Graduation</b> <i>Application for graduation, commencement ceremonies</i>	<ul style="list-style-type: none"> <li>• <b>Application for Graduation: Margo Landy</b>, Assistant Vice President &amp; University Registrar (415) 338-2350 <a href="mailto:records@sfsu.edu">records@sfsu.edu</a> <a href="https://registrar.sfsu.edu/">https://registrar.sfsu.edu/</a></li> <li>• <b>Commencement Ceremony: Nicole Lange</b>, Associate Vice President, Alumni Relations &amp; Univ. Engagement (415) 405-4078 <a href="mailto:commence@sfsu.edu">commence@sfsu.edu</a> <a href="https://commencement.sfsu.edu/">https://commencement.sfsu.edu/</a></li> </ul>

<b>Counseling &amp; Mental Health Services</b> <i>Mental health care, psychological/psychiatric concerns, support groups, etc.</i>	<b>Stephen Chen</b> , Director, Counseling & Psychological Services (415) 338-2208 <a href="mailto:caps@sfsu.edu">caps@sfsu.edu</a> <a href="https://caps.sfsu.edu/">https://caps.sfsu.edu/</a>
<b>Dean of Students</b> <i>Student advocacy/support, navigating campus, complaint resolution, etc.</i>	<b>Miguel Hernández</b> , Associate Vice President for Student Life & Dean of Students (415) 338-3888 <a href="mailto:dos@sfsu.edu">dos@sfsu.edu</a> <a href="https://dos.sfsu.edu/">https://dos.sfsu.edu/</a>
<b>Diversity, Equity, Inclusion &amp; Social Justice</b> <i>Educational programs, training and outreach to improve campus climate and promote equity/inclusion, inclusive of all identities and their intersection</i>	<b>Frederick Smith</b> , Associate Vice President for Equity & Community Inclusion and Chief Diversity Officer (415) 338-7290 <a href="mailto:equity@sfsu.edu">equity@sfsu.edu</a> <a href="https://equity.sfsu.edu/">https://equity.sfsu.edu/</a>
<b>Discrimination, Harassment &amp; Retaliation/Title IX</b> <i>Complaints/inquiries by students, employees, or 3rd parties due to any protected class (gender, race, religion, disability, sexual orientation, etc.)</i>	<b>Lori Makin-Byrd</b> , Interim Title IX Coordinator (415) 338-2032 <a href="mailto:equityprograms@sfsu.edu">equityprograms@sfsu.edu</a> <a href="https://titleix.sfsu.edu">https://titleix.sfsu.edu</a>
<b>Gator Smart Start</b> <i>Assistance with Math &amp; English college requirements</i>	<b>Christa Simone Amouroux</b> , Program Manager, Gator Smart Start (415) 405-0435 <a href="mailto:gatorsmartstart@sfsu.edu">gatorsmartstart@sfsu.edu</a> <a href="https://gatorsmartstart.sfsu.edu/">https://gatorsmartstart.sfsu.edu/</a>
<b>Educational Opportunity &amp; Pathway Programs (EOPP)</b> <i>Support services for historically under-served low income &amp; 1st generation participants</i>	<b>Oscar Gardea</b> , Director, Educational Opportunity & Pathway Programs (415) 338-1085 <a href="mailto:eop@sfsu.edu">eop@sfsu.edu</a> <a href="https://eop.sfsu.edu/">https://eop.sfsu.edu/</a>
<b>Fee Payment (Bursar)</b> <i>Tuition, fees, refunds, payment</i>	<b>Jackie Green</b> , University Bursar (415) 338-1281 <a href="mailto:service@sfsu.edu">service@sfsu.edu</a> <a href="https://bursar.sfsu.edu/">https://bursar.sfsu.edu/</a>
<b>Family Education Rights &amp; Privacy Act (FERPA)</b> <i>Privacy of student records, release of student records</i>	<b>Margo Landy</b> , Assistant Vice President & University Registrar (415) 338-2350 <a href="mailto:records@sfsu.edu">records@sfsu.edu</a> <a href="https://registrar.sfsu.edu/">https://registrar.sfsu.edu/</a>
<b>Financial Aid; Scholarships</b> <i>Grants, loans, State University Grants (SUG), scholarships, work-study, Pell</i>	<b>Denise Peña</b> , Director, Office of Student Financial Aid (415) 338-7000 <a href="mailto:finaid@sfsu.edu">finaid@sfsu.edu</a> <a href="https://financialaid.sfsu.edu">https://financialaid.sfsu.edu</a>
<b>Foster Youth (Guardian Scholars)</b> <i>Support services for current and former foster youth participants</i>	<b>Xochitl Sanchez</b> , Director, Educational Opportunity & Pathway Programs (415) 405-0546 <a href="mailto:gsp@sfsu.edu">gsp@sfsu.edu</a> <a href="https://gsp.sfsu.edu/">https://gsp.sfsu.edu/</a>
<b>General Education</b> <i>Baccalaureate degree requirements, degree pathways</i>	<b>Lori Beth Way</b> , Vice Provost, Undergraduate Education & Academic Planning (415) 338-2206 <a href="mailto:ueap@sfsu.edu">ueap@sfsu.edu</a> <a href="https://ueap.sfsu.edu/">https://ueap.sfsu.edu/</a>
<b>Grades</b> <i>Submitting grades, change of grades, etc.</i>	<b>Margo Landy</b> , Assistant Vice President & University Registrar (415) 338-2350 <a href="mailto:records@sfsu.edu">records@sfsu.edu</a> <a href="https://registrar.sfsu.edu/">https://registrar.sfsu.edu/</a>
<b>Student Health Services</b> <i>Cold care, flu shots, immunizations, well-woman care, family planning</i>	<b>Meili Hau</b> , Director, Student Health Services (415) 338-1251 <a href="mailto:myhealth@sfsu.edu">myhealth@sfsu.edu</a> <a href="https://health.sfsu.edu/">https://health.sfsu.edu/</a>
<b>Housing, Residential Life &amp; Residential Dining Services</b> <i>Residence hall applications, residential life programs, board plans</i>	<ul style="list-style-type: none"> <li>• <b>Jeny Patiño</b>, Executive Director, Housing, Dining &amp; Conference Services  (415) 338-1067 <a href="mailto:housing@sfsu.edu">housing@sfsu.edu</a> <a href="https://housing.sfsu.edu">https://housing.sfsu.edu</a></li> <li>• <b>David Rourke</b>, Director, Residential Life  (415) 405-2227 <a href="mailto:reslife@sfsu.edu">reslife@sfsu.edu</a> <a href="https://reslife.sfsu.edu/">https://reslife.sfsu.edu/</a></li> </ul>
<b>International Students</b> <i>Transition to US, SEVIS compliance, intercultural education</i>	<b>Marilyn Jackson</b> , Interim Assistant Vice President, International Education (415) 338-1293 <a href="mailto:oiip@sfsu.edu">oiip@sfsu.edu</a> <a href="https://oiip.sfsu.edu/">https://oiip.sfsu.edu/</a>
<b>LGBTQ+</b> <i>Resources for lesbian/gay/bisexual/transgender issues, coming out, etc.</i>	<ul style="list-style-type: none"> <li>• <b>Queer &amp; Trans Resource Center, Associated Students</b>  (415) 338-2093 <a href="mailto:qtrc@asi.sfsu.edu">qtrc@asi.sfsu.edu</a> <a href="https://asi.sfsu.edu/queer-trans-resource-center/">https://asi.sfsu.edu/queer-trans-resource-center/</a></li> <li>• <b>Christian Lozano Cuellar</b>, Equity &amp; Community Inclusion, Student Life  (415) 405-3503 <a href="mailto:christianlozano@sfsu.edu">christianlozano@sfsu.edu</a></li> </ul>
<b>Library</b> <i>Interlibrary loan, journals, library research skills</i>	<b>Deborah Masters</b> , University Librarian (415) 338-1854 <a href="mailto:library@sfsu.edu">library@sfsu.edu</a> <a href="https://library.sfsu.edu/">https://library.sfsu.edu/</a>
<b>New Student/Family Programs, Orientation, First-Year Experience</b> <i>Transition to college services for new, transfer &amp; freshmen students</i>	<b>Chris Trudell</b> , Assistant Dean of Students (415) 338-3060 <a href="mailto:nsp@sfsu.edu">nsp@sfsu.edu</a> <a href="https://newstudentprograms.sfsu.edu/">https://newstudentprograms.sfsu.edu/</a>

<b>Parking &amp; Transportation</b> <i>Transit services, parking, biking, visitor info, RideMatch/ZipCar, etc.</i>	<b>Joy Manaois</b> , Director of Operations & Finance, Division of Campus Safety (415) 338-1441 <a href="mailto:parking@sfsu.edu">parking@sfsu.edu</a> <a href="https://parking.sfsu.edu/">https://parking.sfsu.edu/</a>
<b>Registration &amp; Transcripts</b> <i>Add/drop, permission numbers, degree progress reports, transcripts, etc.</i>	<b>Margo Landy</b> , Assistant Vice President & University Registrar (415) 338-2350 <a href="mailto:records@sfsu.edu">records@sfsu.edu</a> <a href="https://registrar.sfsu.edu/">https://registrar.sfsu.edu/</a>
<b>Mashouf Wellness Center, Sports, Fitness, Recreation</b> <i>Intramural sport programs, club sports, physical recreation, fitness, etc.</i>	<b>Demont Oliver</b> , Acting Director, Campus Recreation (415) 405-9355 <a href="mailto:recsfsu@sfsu.edu">recsfsu@sfsu.edu</a> <a href="https://campusrec.sfsu.edu/">https://campusrec.sfsu.edu/</a>
<b>Safety &amp; Security</b> <i>Crime alerts, crime prevention, parking &amp; transportation, campus safety, Clery reporting, Safewalk Escort Program, emergency response, etc.</i>	<b>Reggie Parson</b> , Asst. Vice President for Campus Safety & Chief of Police <a href="https://upd.sfsu.edu/">https://upd.sfsu.edu/</a> <ul style="list-style-type: none"> <li>• <b>Non-Emergencies:</b> (415) 338-7200 (24-hour), <a href="mailto:upd@sfsu.edu">upd@sfsu.edu</a></li> <li>• <b>Emergencies:</b> 911 on-campus phone, (415) 338-2222 off-campus phone</li> </ul>
<b>Service Learning</b> <i>Community service learning, internships, civic engagement</i>	<b>Institute for Civic &amp; Community Engagement (ICCE)</b> (415) 338-6419 <a href="mailto:icce@sfsu.edu">icce@sfsu.edu</a> <a href="https://icce.sfsu.edu/">https://icce.sfsu.edu/</a>
<b>Sexual Assault/Rape/Domestic Violence Advocacy &amp; Support</b> <i>Confidential assistance/advocacy and support for victims/survivors</i>	<b>Nour Loren</b> , SAFE Place Manager, The SAFE Place (415) 694-3825 <a href="mailto:safeplace@sfsu.edu">safeplace@sfsu.edu</a> <a href="https://dos.sfsu.edu/safeplace">https://dos.sfsu.edu/safeplace</a>
<b>Sexual Harassment/Sexual Violence Policy &amp; Prevention</b> <i>Reducing violence, Title IX compliance, CSU Executive Orders, etc.</i>	<ul style="list-style-type: none"> <li>• For Students, Employees, and Third Parties: <b>Lori Makin-Byrd</b>, Interim Title IX Coordinator (415) 338-2032 <a href="mailto:equityprograms@sfsu.edu">equityprograms@sfsu.edu</a> <a href="https://titleix.sfsu.edu">https://titleix.sfsu.edu</a></li> <li>• For Prevention: <b>Karen Boyce</b>, Director, Health Promotion &amp; Wellness (415) 338-1203 <a href="mailto:hpw@sfsu.edu">hpw@sfsu.edu</a> <a href="https://wellness.sfsu.edu/">https://wellness.sfsu.edu/</a></li> </ul>
<b>Student Employment</b> <i>Campus student employment, payroll, I-9 verification, etc.</i>	<b>Pam Su</b> , Associate Dean of Students (415) 338-3888 <a href="mailto:dos@sfsu.edu">dos@sfsu.edu</a> <a href="https://dos.sfsu.edu/campus-student-employment">https://dos.sfsu.edu/campus-student-employment</a>
<b>Student Life &amp; Student Engagement</b> <i>Clubs/organizations, student activities/events, leadership development, etc.</i>	<b>Chris Trudell</b> , Assistant Dean of Students (415) 338-3629 <a href="mailto:activities@sfsu.edu">activities@sfsu.edu</a> <a href="https://activities.sfsu.edu/">https://activities.sfsu.edu/</a>
<b>Student Outreach &amp; Recruitment</b> <i>Campus tours, outreach to HS/community colleges, pre-admission advising</i>	<b>Undergraduate Admissions &amp; Recruitment</b> (415) 338-2355 <a href="mailto:outreach@sfsu.edu">outreach@sfsu.edu</a> <a href="https://future.sfsu.edu/admissions">https://future.sfsu.edu/admissions</a>
<b>Study Abroad</b> <i>International student exchange experiences</i>	<b>Janelle Waldrep</b> , Study Abroad Student Services Coordinator, Office of International Programs (415) 338-1293 <a href="mailto:studyabroad@sfsu.edu">studyabroad@sfsu.edu</a> <a href="https://oip.sfsu.edu/studyabroad">https://oip.sfsu.edu/studyabroad</a>
<b>Technology Support</b> <i>Email access, SF State Gateway, WI-FI access, computer support, Canvas/iLearn</i>	<ul style="list-style-type: none"> <li>• <b>ITS Service Desk</b>, (415) 338-1420 <a href="mailto:service@sfsu.edu">service@sfsu.edu</a></li> <li>• <b>iLearn Help Desk</b>, (415) 405-5555 <a href="mailto:at@sfsu.edu">at@sfsu.edu</a> <a href="https://its.sfsu.edu/">https://its.sfsu.edu/</a></li> </ul>
<b>Tutoring and Academic Support Center</b> <i>Skill-based tutoring across disciplines</i>	<b>Tutoring and Access Support Center</b> (415) 405-5516 <a href="mailto:tutoring@sfsu.edu">tutoring@sfsu.edu</a> <a href="https://tutoring.sfsu.edu/">https://tutoring.sfsu.edu/</a>
<b>Veteran Student Services</b> <i>Certification of educational benefits, academic support coordination, etc.</i>	<b>Lee Hanna</b> , Veterans Certification Services (415) 338-2336 <a href="mailto:veterans@sfsu.edu">veterans@sfsu.edu</a> <a href="https://veterans.sfsu.edu/">https://veterans.sfsu.edu/</a>
<b>Women's Advocacy, Resources &amp; Support</b> <i>Advocacy &amp; programs on issues related to women &amp; gender equity</i>	<b>Women's Center, Associated Students</b> (415) 338-2486 <a href="mailto:womencenter@asi.sfsu.edu">womencenter@asi.sfsu.edu</a> <a href="https://asi.sfsu.edu/womens-center/">https://asi.sfsu.edu/womens-center/</a>