



Question/Concern About...	Contact
AB 540/California Dream Act/Undocumented students <i>Support and financial aid for immigrants & undocumented students</i>	Dream Resource Center https://drc.sfsu.edu/ (415) 405-3503, drc@sfsu.edu
Academic Advising <i>Non-major degree requirements, undecided and returning students</i> <i>Undergraduate Advising Center- First Time Freshman</i> <i>Transfer Students</i>	Advising Hub Website: https://advisinghub.sfsu.edu/ Undergraduate Advising Center Website: uacadvising@sfsu.edu Joseph Benjamin , Undergraduate Advising Center, josephb@sfsu.edu Nancy Gerber , Transfer Advising, ngerber@sfsu.edu
Academic Accommodations; Accessibility <i>ADA/Section 504 advocacy/services for students & employees;</i> <i>consultations; assistance/service animals;</i>	Nicole Redding , Interim Director, Disability Programs & Resource Center (415) 338-2472, dprc@sfsu.edu https://access.sfsu.edu/
Admissions – Graduate/Professional Programs <i>Admissions requirements, application procedures</i>	Sophie Clavier , Dean, Graduate Studies (415) 338-2234, gradstudies@sfsu.edu https://grad.sfsu.edu/
Admissions – Undergraduate Programs <i>Admission requirements, application procedures</i>	Camille Rieck-Armstrong , Senior Associate Director, Undergraduate Admissions and Recruitment, (415) 338-6486, ugadmit@sfsu.edu https://future.sfsu.edu/admissions
Alcohol & Other Drug Education/Prevention; Other Health Issues <i>Reducing high-risk drinking & associated health risks; drug addiction/abuse</i>	Karen Boyce , Director, Health Promotion & Wellness (415) 338-1203, hpw@sfsu.edu https://wellness.sfsu.edu/
Associated Students <i>Student government, student-run programs & services, student center</i>	Tonee Sherrill , Executive Director, Associated Students (415) 338-1044, tonee@asi.sfsu.edu https://asi.sfsu.edu/
Athletics – Intercollegiate <i>Sports programs, athletic aid, game schedules, student-athlete eligibility</i>	Stephanie Shrieve-Hawkins , Director, Intercollegiate Athletics (415) 338-2218, shrieve@sfsu.edu https://sfstategators.com/
Basic Needs <i>Case management for food & housing insecurity, HOPE Crisis Fund, etc.</i>	Dean-on-Call – available Monday thru Friday, 8 AM – 5 PM (415) 338-3888, dos@sfsu.edu https://dos.sfsu.edu/
Behavior/Student Conduct <i>Disruptive behavior, academic dishonesty, incivility, conduct violations</i>	Larry Birello , Manager, Student Rights & Responsibilities (415) 338-2032, conduct@sfsu.edu https://conduct.sfsu.edu/
Bookstore <i>Textbooks, testing supplies, school apparel, graduation regalia</i>	Cameron Casey , Store Manager, Campus Store (415) 338-2665, sfsu@bkstr.com https://www.bkstr.com/sanfranciscostatestore/home
Career Development Services <i>Career exploration, job-search/interview preparation, resume writing, graduate/professional school planning, etc.</i>	Cori Miller , Associate Director, Career Services & Leadership Development https://csld.sfsu.edu/ (415) 338-1764, csld@sfsu.edu
Child Care Services	<ul style="list-style-type: none"> Faculty & Staff: Allison Guerra, Director, Children’s Campus https://childrenscampus.sfsu.edu/ (415) 405-4011, children@sfsu.edu Students: Erica Almaguer, Director, Early Childhood Education Center (415) 338-2403, https://asi.sfsu.edu/early-childhood-education-center/ecec@asi.sfsu.edu
Commencement/Graduation <i>Application for graduation, commencement ceremonies</i>	<ul style="list-style-type: none"> Application for Graduation: Margo Landy, University Registrar, (415) 338- 2350, records@sfsu.edu https://registrar.sfsu.edu/ Commencement Ceremony: Nicole Lange, Associate Vice President, Alumni Relations & Univ. Engagement, (415) 405-4078, commence@sfsu.edu
Counseling & Mental Health Services <i>Mental health care, psychological/psychiatric concerns, support groups, etc.</i>	Stephen Chen , Director, Counseling & Psychological Services (415) 338-2208, https://caps.sfsu.edu/ psyservs.sfsu.edu
Dean of Students <i>Student advocacy/support, basic needs, complaint resolution, etc.</i>	Trey Williams , Interim Associate Vice President for Student Life & Dean of Students, (415) 338-3888, https://dos.sfsu.edu/ dos@sfsu.edu
Diversity, Equity, Inclusion & Social Justice <i>Educational programs, training and outreach to improve campus climate and promote equity/inclusion, inclusive of all identities and their intersection</i>	Frederick Smith , Associate Vice President for Equity & Community Inclusion and Chief Diversity Officer, (415) 338-7290, https://equity.sfsu.edu/ equity@sfsu.edu
Discrimination, Harassment & Retaliation <i>Complaints/inquiries by students, employees, or 3rd parties due to any protected class (gender, race, religion, disability, sexual orientation, etc.)</i>	Heather Borlase , Executive Director, Equity Programs & Compliance (415) 338-2032, equityprograms@sfsu.edu https://titleix.sfsu.edu/
Gator Smart Start <i>Assistance with Math & English college requirements</i>	Andrew Brosnan , Director, Gator Smart Start and Retention (415) 338-7156, https://gatorsmartstart.sfsu.edu/ abrosnan@sfsu.edu
Educational Opportunity & Pathway Programs (EOPP) <i>Support services for historically under-served, low income & 1st generation participants</i>	Oscar Gardea , Director, Educational Opportunity & Pathway Programs https://eop.sfsu.edu/ (415) 338-1085, eop@sfsu.edu
Fee Payment (Bursar) <i>Tuition, fees, refunds, payment</i>	Jackie Green , University Bursar https://bursar.sfsu.edu/ (415) 338-1281, bursar@sfsu.edu
Family Education Rights & Privacy Act (FERPA) <i>Privacy of student records, release of student records</i>	Margo Landy , University Registrar https://registrar.sfsu.edu/ (415) 338-2350, records@sfsu.edu
Financial Aid; Scholarships <i>Grants, loans, State University Grants (SUG), scholarships, work-study, Pell</i>	Denise Peña , Director, Office of Student Financial Aid https://financialaid.sfsu.edu/ (415) 338-7000, finaid@sfsu.edu

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Foster Youth (Guardian Scholars) <i>Support services for current and former foster youth participants</i>	Xochitl Sanchez , Assoc. Director, Educational Opportunity & Pathway Programs https://eop.sfsu.edu/gsp (415) 405-0546, gsp@sfsu.edu
General Education <i>Baccalaureate degree requirements, degree pathways</i>	Lori Beth Way , Dean, Undergraduate Education & Academic Planning https://ueap.sfsu.edu/ (415) 338-2206, ueap@sfsu.edu
Grades <i>Submitting grades, change of grades, etc.</i>	Margo Landy , University Registrar https://registrar.sfsu.edu/ (415) 338-2350, records@sfsu.edu
Health – Student Medical Care Services <i>Cold care, flu shots, immunizations, well-woman care, family planning</i>	Roger Elrod , Director, Student Health Services https://health.sfsu.edu/ (415) 338-1251, shsdir@sfsu.edu
Housing, Residential Life & Residential Dining Services <i>Residence hall applications, residential life programs, board plans, emergency housing</i>	<ul style="list-style-type: none"> • Jeny Patino, Executive Director, Housing, Dining & Conference Services, https://housing.sfsu.edu (415) 338-1067, housing@sfsu.edu • David Rourke, Director, Residential Life, https://reslife.sfsu.edu/ (415) 405-2227, reslife@sfsu.edu
International Students <i>Transition to US, SEVIS compliance, intercultural education</i>	Marilyn Jackson , Interim Assistant Vice President, International Education https://oip.sfsu.edu/ (415) 338-1293, oip@sfsu.edu
LGBTQ+ <i>Resources for lesbian/gay/bisexual/transgender issues, coming out, etc.</i>	Queer & Trans Resource Center, Associated Students https://asi.sfsu.edu/queer-trans-resource-center/ (415) 338-2093, qtrc@asi.sfsu.edu
Library <i>Interlibrary loan, journals, library research skills</i>	Deborah Masters , University Librarian https://library.sfsu.edu/ (415) 338-1854, library@sfsu.edu
New Student Programs, Orientation, First-Year Experience <i>Transition to college services for new, transfer & freshmen students</i>	Chris Trudell , Assistant Dean of Students https://newstudentprograms.sfsu.edu/ (415) 338-3060, nsp@sfsu.edu
Parking & Transportation <i>Transit services, parking, biking, visitor info, RideMatch/ZipCar, etc.</i>	Joy Manaois , Director of Operations & Finance, Division of Campus Safety https://parking.sfsu.edu/ (415) 338-1441, parking@sfsu.edu
Registration & Transcripts <i>Add/drop, permission numbers, degree progress reports, transcripts, etc.</i>	Margo Landy , University Registrar https://registrar.sfsu.edu/ (415) 338-2350, records@sfsu.edu
Recreation & Intramural Sports <i>Intramural sport programs, club sports, physical recreation, fitness, etc.</i>	Michael Wong , Director, Campus Recreation (415) 405-9355, https://member.campusrec.sfsu.edu
Safety & Security <i>Crime alerts, crime prevention, parking & transportation, campus safety, Clery reporting, CARE Escort Program, emergency response, etc.</i>	Reggie Parson , Asst. Vice President for Campus Safety & Chief of Police https://upd.sfsu.edu/ <ul style="list-style-type: none"> • <u>Non-Emergencies</u>: (415) 338-7200 (24-hour), upd@sfsu.edu • <u>Emergencies</u>: 911 on-campus phone, (415) 338-2222 off-campus phone
Service Learning <i>Community service learning, internships, civic engagement</i>	Institute for Civic & Community Engagement (ICCE) https://icce.sfsu.edu/ (415) 338-6419, icce@sfsu.edu
Sexual Assault/Rape/Domestic Violence Advocacy & Support <i>Confidential assistance/advocacy and support for victims/survivors</i>	Stacy Peterson , Manager, The SAFE Place https://psyservs.sfsu.edu/content/safe-place (415) 338-2208, smpeterson@sfsu.edu
Sexual Harassment/Sexual Violence Policy & Prevention <i>Reducing violence, Title IX compliance, CSU Executive Orders, etc.</i>	<ul style="list-style-type: none"> • <u>For Students, Employees & 3rd Parties</u>: Heather Borlase, Executive Director, Equity Programs & Compliance, (415) 338-2032, equityprograms@sfsu.edu https://titleix.sfsu.edu/ • <u>For Prevention</u>: Karen Boyce, Director, Health Promotion & Wellness (415) 338-1203, hpw@sfsu.edu https://wellness.sfsu.edu/
Student Employment <i>Campus student employment, payroll, I-9 verification, etc.</i>	Pam Su , Associate Dean of Students https://dos.sfsu.edu/content/campus-student-employment (415) 338-3888, dos@sfsu.edu
Student Life & Student Engagement <i>Clubs/organizations, student activities/events, leadership development, etc.</i>	Mia Reisweber , Interim Assistant Dean of Students for Student Engagement https://activities.sfsu.edu/ (415) 338-3629, activities@sfsu.edu
Student Outreach & Recruitment <i>Campus tours, outreach to HS/community colleges, pre-admission advising</i>	Undergraduate Admissions & Recruitment https://future.sfsu.edu/admissions (415) 338-2355, outreach@sfsu.edu
Study Abroad <i>International student exchange experiences</i>	Janelle Waldrep , Study Abroad Student Services Coordinator, Office of International Programs https://oip.sfsu.edu/studyabroad (415) 338-1293, studyabroad@sfsu.edu
Technology Support <i>Email access, SF State Gateway, WI-FI access, computer support, iLearn</i>	<ul style="list-style-type: none"> • ITS Service Desk, (415) 338-1420, service@sfsu.edu • iLearn Help Desk, (415) 405-5555, ilearn@sfsu.edu https://its.sfsu.edu/
Testing – Standardized <i>Standardized tests, ELM, EPT, GRE, GRE-Subjects, LSAT</i>	Testing Center https://registrar.sfsu.edu/testing 2
Tutoring <i>Skill-based tutoring across disciplines</i>	Tutoring and Access Support Center (415) 405-5516, tutoring@sfsu.edu https://tutoring.sfsu.edu/
Veteran Student Services <i>Certification of educational benefits, academic support coordination, etc.</i>	Rogelio Manaois , Manager, Veterans Services https://veterans.sfsu.edu/ (415) 338-2336, veterans@sfsu.edu
Women's Advocacy, Resources & Support <i>Advocacy & programs on issues related to women & gender equity</i>	Women's Center, Associated Students https://asi.sfsu.edu/womens-center/ (415) 338-2486, womencenter@asi.sfsu.edu