<table>
<thead>
<tr>
<th>Question/Concern About...</th>
<th>Contact</th>
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</thead>
<tbody>
<tr>
<td>AB 540/California Dream Act/Undocumented students</td>
<td>Norma Salcedo, Dream Resource Coordinator (415) 405-3503, <a href="mailto:dreamers@sfsu.edu">dreamers@sfsu.edu</a></td>
</tr>
<tr>
<td>Academic advising</td>
<td>Herman Lee, Interim Director, Undergraduate Advising (415) 338-2101, <a href="mailto:advising@sfsu.edu">advising@sfsu.edu</a>/inquiry</td>
</tr>
<tr>
<td>Academic accommodations; accessibility</td>
<td>Wendy Tobias, Director, Disability Programs &amp; Resource Center (415) 338-2472, <a href="mailto:dprc@sfsu.edu">dprc@sfsu.edu</a></td>
</tr>
<tr>
<td>Admissions – graduate/professional programs</td>
<td>Sophie Clavier, Dean, Graduate Studies (415) 338-2234, <a href="mailto:gradstdy@sfsu.edu">gradstdy@sfsu.edu</a></td>
</tr>
<tr>
<td>Admissions – undergraduate programs</td>
<td>Camille Rieck-Armstrong, Acting Director, Undergraduate Admissions (415) 338-6486, <a href="mailto:ugradmit@sfsu.edu">ugradmit@sfsu.edu</a></td>
</tr>
<tr>
<td>Alcohol &amp; other drug education/prevention; other health issues</td>
<td>Karen Boyce, Director, Health Promotion &amp; Wellness (415) 338-1203, <a href="mailto:hpw@sfsu.edu">hpw@sfsu.edu</a></td>
</tr>
<tr>
<td>Associated Students</td>
<td>Anthony Sherrill, Executive Director, Associated Students (415) 338-1044, <a href="mailto:ed@asi.sfsu.edu">ed@asi.sfsu.edu</a></td>
</tr>
<tr>
<td>Athletics – intercollegiate</td>
<td>Stephanie Shrieve-Hawkins, Director, Intercollegiate Athletics (415) 338-2218, <a href="mailto:mgrady@sfsu.edu">mgrady@sfsu.edu</a></td>
</tr>
<tr>
<td>Basic needs</td>
<td>Dean-on-Call – available Monday thru Friday, 8 AM – 5 PM (415) 338-3888, <a href="mailto:dos@sfsu.edu">dos@sfsu.edu</a></td>
</tr>
<tr>
<td>Behavior/conduct of students</td>
<td>Pam Su, Interim Associate Dean of Students, Office of Student Conduct (415) 405-3960, <a href="mailto:conduct@sfsu.edu">conduct@sfsu.edu</a></td>
</tr>
<tr>
<td>Bookstore</td>
<td>Cameron Casey, Store Manager, Campus Store (415) 338-2665, <a href="mailto:sfsu@bkstr.com">sfsu@bkstr.com</a></td>
</tr>
<tr>
<td>Career development services</td>
<td>Cori Miller, Associate Director, Career Services &amp; Leadership Development (415) 338-1764, <a href="mailto:csld@sfsu.edu">csld@sfsu.edu</a></td>
</tr>
<tr>
<td>Child care services</td>
<td>• Faculty &amp; Staff: Anna Tobin-Wallis, Director, Children's Campus (415) 405-4011, <a href="mailto:children@sfsu.edu">children@sfsu.edu</a> • Students: Erica Almaguer, Director, Early Childhood Education Center (415) 338-2403, <a href="mailto:ecec@asi.sfsu.edu">ecec@asi.sfsu.edu</a></td>
</tr>
<tr>
<td>Commencement/graduation</td>
<td>• Application for Graduation: Margo Landy, University Registrar, (415) 338-2350, <a href="mailto:records@sfsu.edu">records@sfsu.edu</a> • Commencement Ceremony: Nicole Lange, Director, Special Events, (415) 405-4078, <a href="mailto:commence@sfsu.edu">commence@sfsu.edu</a></td>
</tr>
<tr>
<td>Counseling &amp; mental health services</td>
<td>Stephen Chen, Director, Counseling &amp; Psychological Services (415) 338-2208, psyservs.sfsu.edu</td>
</tr>
<tr>
<td>Dean of Students</td>
<td>Danny Glassmann, Associate Vice President for Student Life &amp; Dean of Students, (415) 338-3888, <a href="mailto:dos@sfsu.edu">dos@sfsu.edu</a></td>
</tr>
<tr>
<td>Diversity, equity, inclusion &amp; social justice</td>
<td>Frederick Smith, Assistant Vice President for Equity &amp; Community Inclusion and Chief Diversity Officer, (415) 338-7290, <a href="mailto:equity@sfsu.edu">equity@sfsu.edu</a></td>
</tr>
<tr>
<td>Discrimination, harassment &amp; retaliation</td>
<td>Katon Dalton, Manager, Equity Programs &amp; Compliance (415) 338-2032, <a href="mailto:vpsaem@sfsu.edu">vpsaem@sfsu.edu</a></td>
</tr>
<tr>
<td>Early Start</td>
<td>Andrew Brosnan, Developmental Studies Director (415) 338-7156, <a href="mailto:abrosnan@sfsu.edu">abrosnan@sfsu.edu</a></td>
</tr>
<tr>
<td>Educational Opportunity Program (EOP)</td>
<td>Oscar Gardea, Director, Educational Opportunity Program (415) 338-1646, <a href="mailto:eop@sfsu.edu">eop@sfsu.edu</a></td>
</tr>
<tr>
<td>Fee payment (Bursar)</td>
<td>Eleanor Callado, University Bursar (415) 338-1281, <a href="mailto:bursar@sfsu.edu">bursar@sfsu.edu</a></td>
</tr>
<tr>
<td>Family Education Rights &amp; Privacy Act (FERPA)</td>
<td>Margo Landy, University Registrar (415) 338-2350, <a href="mailto:records@sfsu.edu">records@sfsu.edu</a></td>
</tr>
<tr>
<td>Financial aid; scholarships</td>
<td>Tracie Hunter, Director, Office of Student Financial Aid (415) 338-7000, <a href="mailto:finaid@sfsu.edu">finaid@sfsu.edu</a></td>
</tr>
</tbody>
</table>

Contact Information: Phone: (415) 338-2032 | Email: vpsaem@sfsu.edu | Web: vpsaem.sfsu.edu | Student Services Building, Suite 403
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| **Foster youth (Guardian Scholars)**  
Support services for current and former foster youth | Xochitl Sanchez, Associate Director, Educational Opportunity Program  
(415) 405-0546, nsp@sfsu.edu |
| **General Education**  
Baccalaureate degree requirements, degree pathways | Lori Beth Way, Dean, Undergraduate Education & Academic Planning  
(415) 338-2206, uemp@sfsu.edu |
| **Grades**  
Submitting grades, change of grades, etc. | Margo Landy, University Registrar  
(415) 338-2350, records@sfsu.edu |
| **Health – student medical care services**  
Cold care, flu shots, immunizations, well-woman care, family planning | Roger Elrod, Director, Student Health Services  
(415) 338-1251, shsd@sfsu.edu |
| **Housing, residential life & residential dining services**  
Residence hall applications, residential life programs, board plans, emergency housing | • Jim Bolinger, Interim Director, Student Housing, (415) 338-1067, housing@sfsu.edu  
• David Rourke, Director, Residential Life, (415) 405-2227, reslife@sfsu.edu |
| **International students**  
Transition to US, SEVIS compliance, intercultural education | Marilyn Jackson, Director, Office of International Programs  
(415) 338-1293, oip@sfsu.edu |
| **LGBTQ**  
Resources for lesbian/gay/bisexual/transgender issues, coming out, etc. | Queer & Trans Resource Center, Associated Students  
(415) 338-2457, eros@asi.sfsu.edu |
| **Library**  
Interlibrary loan, journals, library research skills | Deborah Masters, University Librarian  
(415) 338-1854, library@sfsu.edu |
| **New student programs, orientation, first-year experience**  
Transition to college services for new, transfer & freshmen students | Chris Trudell, Manager, First-Year Experience  
(415) 338-2526, nsp@sfsu.edu |
| **Parking & transportation**  
Transit services, parking, biking, visitor info, RideMatch/ZipCar, etc. | Joy Manaowski, Director of Operations & Finance, Division of Campus Safety  
(415) 338-1441, parking@sfsu.edu |
| **Registration & transcripts**  
Add/drop, permission numbers, degree progress reports, transcripts, etc. | Margo Landy, University Registrar  
(415) 338-2350, records@sfsu.edu |
| **Recreation & intramural sports**  
Intramural sport programs, club sports, physical recreation, fitness, etc. | Ryan Fetzer, Interim Director, Campus Recreation  
(415) 405-9355, recfsu.edu |
| **Safety & security**  
Crime alerts, crime prevention, parking & transportation, campus safety, Clery reporting, CARE Escort Program, emergency response, etc. | Reggie Parson, Assistant Vice President Campus Safety & Chief of Police  
• Non-emergencies: (415) 338-7200 (24-hour), upd@sfsu.edu  
• Emergencies: 911 on-campus phone, (415) 338-2222 off-campus phone |
| **Service learning**  
Community service learning, internships, civic engagement | Institute for Civic & Community Engagement (ICCE)  
(415) 338-6419, icce@sfsu.edu |
| **Sexual assault/rape/domestic violence advocacy & support**  
Confidential assistance/advocacy and support for victims/survivors | Stacy Peterson Manager, The SAFE Place  
(415) 338-2208, speterson@sfedu.edu |
| **Sexual harassment/sexual violence policy & prevention**  
Reducing violence, Title IX compliance, CSU Executive Orders, etc. | • For students: Katon Dalton, Manager, Equity Programs & Compliance, (415) 338-2032, vpsaoem@sfsu.edu  
• For employees & 3rd parties: Christina Sabee, Dean of Equity Initiatives, (415) 338-2032, vpsaeo@sfsu.edu  
• For Prevention: Karen Boyce, Director, Health Promotion & Wellness, (415) 338-1203, hpw@sfsu.edu |
| **Student employment**  
Campus student employment, payroll, I-9 verification, etc. | Pam Su, Interim Associate Dean of Students  
(415) 338-3888, doss@sfsu.edu |
| **Student life & student engagement**  
Clubs/organizations, student activities/events, leadership development, etc. | Mia Reisweber, Interim Associate Director, Student Activities & Events,  
(415) 338-3629, activities@sfsu.edu |
| **Student outreach & recruitment**  
Campus tours, outreach to HS/community colleges, pre-admission advising | Student Outreach Services  
(415) 338-2355, outreach@sfsu.edu |
| **Study abroad**  
International student exchange experiences | Noah Kuchins, Assistant Director, Office of International Programs  
(415) 338-1293, studyabroad@sfsu.edu |
| **Technology support**  
Email access, SF State Gateway, WI-FI access, computer support, iLearn | • ITS Service Desk, (415) 338-1420, service@sfsu.edu  
• iLearn Help Desk, (415) 405-5555, ilearn@sfsu.edu |
| **Testing – standardized**  
Standardized tests, ELM, EPT, GRE, GRE-Subjects, LSAT | Cybele Lyle, Chief Testing Officer, Testing Services  
(415) 338-1341, testing@sfsu.edu |
| **Tutoring**  
Skill-based tutoring across disciplines, supplemental instruction | • Learning Assistance Center (LAC), (415) 338-1993, lac@sfsu.edu  
• Campus Academic Resource Program (CARP), (415) 405-0316, carp1@sfsu.edu |
| **Veteran student services**  
Certification of educational benefits, academic support coordination, etc. | Ben Yang, Veterans Certification Specialist  
(415) 338-2336, veterans@sfsu.edu |
| **Women’s advocacy, resources & support**  
Advocacy & programs on issues related to women & gender equity | Women’s Center, Associated Students  
(415) 338-2486, womencenter@asi.sfsu.edu |

Last Reviewed: January 9, 2020 by the Office of the Vice President for Student Affairs & Enrollment Management